

Business Phone tariff archive



Where there is conflict between prices in the Charges Schedule and in the Business Tariff Guide, the Charges Schedule takes precedence.

All call charges shown here are **pence per minute** and exclude VAT.

Call Plans details

UK rates include calls to the Channel Islands.

Business Phone	
Plusnet to Plusnet calls	Inclusive at all times
Calls to Plusnet support	Free at all times

Business Phone with UK Anytime	
UK landlines (01, 02 and 03)	Inclusive at all times
Non-geographical numbers (0845 & 0870)	Inclusive at all times (Indirect access and dial-up Internet numbers are excluded)
Plusnet to Plusnet calls	Inclusive at all times
Calls to Plusnet support	Free at all times

Business Phone with UK Anytime, Mobile and International 500	
UK landlines (01, 02 and 03)	Inclusive at all times
Non-geographical numbers (0845 & 0870)	Inclusive at all times (Indirect access and dial-up Internet numbers are excluded)
Mobile, 070 personal numbering services and International numbers	500 inclusive anytime minutes to UK mobiles, US mobiles, 070 personal numbering services and landlines in our Top 20 international destinations

Business Phone with UK Anytime, Mobile and International 1000	
UK landlines (01, 02 and 03)	Inclusive at all times
Non-geographical numbers (0845 & 0870)	Inclusive at all times (Indirect access and dial-up Internet numbers are excluded)

Business Phone with UK Anytime, Mobile and International 1000

Mobile, 070 personal numbering services and International numbers

1000 inclusive anytime minutes to UK mobiles, US mobiles, 070 personal numbering services and landlines in our [Top 20 international destinations](#)

Call features

Call features	Monthly cost	Single use cost (if not subscribed)	Available in bundle
1471	Free		No
1471 Call return	n/a	10p per use, plus the cost of the call if chargeable	No
Voicemail (1571)	Free		No
Voicemail Extra	£3.00		No
Reminder Call	£2.50 (Unlimited use)	12.5p	Yes
Call Waiting	£2.50		Yes
Call Divert	£2.50, plus the cost of the onward call if chargeable		Yes
Ringback	£2.50 (unlimited use)	8.4p, plus the cost of the call if chargeable	Yes
Anonymous Call Reject	£4.00		No
Caller Display	Free		No
Conference Calling	n/a	33.33p, plus the cost of the onward calls if chargeable	No

Call feature bundles	Price
2 Features	£3.00
3 Features	£4.50
4 Features	£6.00

Call charging rules

Call set up fees

A call set up fee of 5p is applied to chargeable calls unless stated otherwise on this page.

How we calculate call charges

- Call charges are subject to a minimum length of one minute and are rounded up to the next minute
- If applicable, the set up fee is added
- The total is rounded up to the nearest penny
- Fixed fee calls have a fixed-cost element for part (or all) of the call (e.g. 5p for the first 5 minutes or 25p per call). For calls to service numbers beginning 084, 087, 09 and 118 the access charge is rounded up to the nearest minute and the service charge is rounded up to the nearest second. There is no setup fee for these calls.

Time periods for calls

For Plusnet Business Phone packages, the following definitions are used to define inclusive call periods and the rates for chargeable calls.

Time period	When it applies
Daytime	Monday to Friday - 6am - 6pm
Evening	Monday to Friday - 6pm - 6am
Weekends	All day Saturday & Sunday

If a call crosses between time periods

- Chargeable calls that cross time periods will be charged the relevant rates for each part of the call
- Calls that cross between inclusive and chargeable time periods (in either direction) are charged at the relevant rate for the chargeable part of the call only, the call set up fee is not applied

Inclusive call length

- Inclusive calls become chargeable after 60 minutes
- Calls to Plusnet Support are free for the duration of the call, regardless of length

Inclusive calls that become chargeable are charged at the relevant rate until the end of the call. The call set up fee is not applied.

UK call rates

These are the standard rates for calls to UK landlines, UK mobiles and non-geographic numbers. UK rates include calls to landlines in the Channel Islands and calls from Northern Ireland to landlines in the Republic of Ireland.

Number	Rate at all times
01, 02, 03	3.00
All mobile networks	9.95
Access Charge 084, 087, 09 and 118	7.98*

* Calls to service numbers beginning 084, 087, 09 and 118 consist of a 7.98p access charge from Plusnet, plus a service charge set by the organisation you called. See [Service number call rates](#).

Top 20 international destinations

Our **UK Anytime, Mobile and International** plans receive inclusive anytime minutes to landlines in the countries listed below and US mobiles. Please see the [Call plan details at the top of the page](#) for more information.

1. Germany
2. United States (landline and mobile)
3. Netherlands
4. France
5. China
6. Belgium
7. Ireland
8. Italy
9. Spain
10. Sweden
11. Switzerland
12. Japan
13. India
14. Poland
15. Canada
16. Denmark
17. Singapore
18. Czech Republic
19. Australia
20. Portugal

Standard international call rates

These are the standard rates for international calls to landlines and mobiles. Please note, our UK Anytime, Mobile and International plans receive inclusive minutes to some of these countries. Please see the [Call plan details at the top of the page](#) for more information.

Country	Landline rates			Mobile / Premium rates		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Afghanistan	55.56	55.56	55.56	55.56	55.56	55.56
Albania	11.22	11.22	11.22	44.88	44.88	44.88
Algeria	16.08	16.08	16.08	27.78	27.78	27.78
Andorra	5.89	5.89	5.89	34.42	34.42	34.42
Angola	18.31	18.31	18.31	23.68	23.68	23.68
Anguilla	17.54	17.54	17.54	34.70	34.70	34.70
Antarctica Australian	113.59	113.59	113.59	113.59	113.59	113.59
Antigua	18.97	18.97	18.97	18.97	18.97	18.97
Argentina	7.12	7.12	7.12	36.13	36.13	36.13
Armenia	13.67	13.67	13.67	29.13	29.13	29.13
Aruba	14.30	14.30	14.30	32.38	32.38	32.38
Ascension Island	97.34	97.34	97.34	97.34	97.34	97.34
Australia	3.00	3.00	3.00	20.00	20.00	20.00
Austria	4.12	4.12	4.12	16.03	16.03	16.03
Azerbaijan	22.85	22.85	22.85	22.85	22.85	22.85
Azores	16.50	16.50	16.50	19.22	19.22	19.22
Bahamas	9.12	9.12	9.12	14.93	14.93	14.93
Bahrain	15.10	15.10	15.10	15.10	15.10	15.10
Bangladesh	15.53	15.53	15.53	26.00	26.00	26.00
Barbados	17.41	17.41	17.41	35.69	35.69	35.69
Belarus	38.68	38.68	38.68	43.52	43.52	43.52
Belgium	3.00	3.00	3.00	26.00	26.00	26.00
Belize	34.30	34.30	34.30	34.30	34.30	34.30
Benin	28.78	28.78	28.78	28.78	28.78	28.78
Bermuda	8.15	8.15	8.15	8.15	8.15	8.15
Bhutan	18.10	18.10	18.10	18.10	18.10	18.10
Bolivia	17.56	17.56	17.56	28.67	28.67	28.67
Bosnia	19.62	19.62	19.62	47.33	47.33	47.33

Country	Landline rates			Mobile / Premium rates		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Denmark	3.00	3.00	3.00	25.00	25.00	25.00
Diego Garcia	127.47	127.47	127.47	127.47	127.47	127.47
Djibouti	55.81	55.81	55.81	55.81	55.81	55.81
Dominica	18.52	18.52	18.52	36.03	36.03	36.03
Dominican Republic	7.40	7.40	7.40	20.20	20.20	20.20
East Timor	170.00	170.00	170.00	170.00	170.00	170.00
Ecuador	16.85	16.85	16.85	33.46	33.46	33.46
Egypt	17.80	17.80	17.80	21.50	21.50	21.50
El Salvador	31.75	31.75	31.75	31.75	31.75	31.75
Equatorial Guinea	37.96	37.96	37.96	37.96	37.96	37.96
Eritrea	77.40	77.40	77.40	77.40	77.40	77.40
Estonia	10.66	10.66	10.66	35.60	35.60	35.60
Ethiopia	36.12	36.12	36.12	82.17	82.17	82.17
Falkland Islands	75.47	75.47	75.47	75.47	75.47	75.47
Faroe Islands	9.82	9.82	9.82	14.85	14.85	14.85
Fiji	25.74	25.74	25.74	25.74	25.74	25.74
Finland	9.37	9.37	9.37	15.85	15.85	15.85
France	3.00	3.00	3.00	13.00	13.00	13.00
French Guiana	13.25	13.25	13.25	23.03	23.03	23.03
French Polynesia	45.48	45.48	45.48	45.48	45.48	45.48
Gabon	47.29	47.29	47.29	47.29	47.29	47.29
Gambia	60.73	60.73	60.73	60.73	60.73	60.73
Georgia	7.73	7.73	7.73	16.82	16.82	16.82
Germany	3.00	3.00	3.00	16.00	16.00	16.00
Ghana	23.27	23.27	23.27	30.58	30.58	30.58
Gibraltar	6.29	6.29	6.29	39.45	39.45	39.45
Greece	6.23	6.23	6.23	17.77	17.77	17.77
Greenland	77.73	77.73	77.73	77.73	77.73	77.73
Grenada	46.00	46.00	46.00	46.00	46.00	46.00
Guadeloupe	10.67	10.67	10.67	24.33	24.33	24.33
Guam	5.82	5.82	5.82	5.82	5.82	5.82
Guatemala	17.86	17.86	17.86	38.27	38.27	38.27

Country	Landline rates			Mobile / Premium rates		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Guinea	51.23	51.23	51.23	74.60	74.60	74.60
Guinea Bissau	52.41	52.41	52.41	52.41	52.41	52.41
Guyana	41.55	41.55	41.55	41.55	41.55	41.55
Haiti	31.48	31.48	31.48	36.80	36.80	36.80
Honduras	27.15	27.15	27.15	37.04	37.04	37.04
Hong Kong	5.00	5.00	5.00	4.00	4.00	4.00
Hungary	6.30	6.30	6.30	21.58	21.58	21.58
Iceland	4.33	4.33	4.33	26.26	26.26	26.26
India	10.00	10.00	10.00	10.00	10.00	10.00
Indonesia	7.43	7.43	7.43	36.98	36.98	36.98
Iran	13.42	13.42	13.42	19.34	19.34	19.34
Iraq	41.10	41.10	41.10	41.10	41.10	41.10
Ireland (Republic of)	3.00	3.00	3.00	15.00	15.00	15.00
Israel	4.64	4.64	4.64	19.00	19.00	19.00
Italy	3.00	3.00	3.00	19.00	19.00	19.00
Jamaica	16.27	16.27	16.27	39.72	39.72	39.72
Japan	3.00	3.00	3.00	24.00	24.00	24.00
Jordan	14.71	14.71	14.71	18.80	18.80	18.80
Kazakhstan	11.28	11.28	11.28	17.48	17.48	17.48
Kenya	18.18	18.18	18.18	40.30	40.30	40.30
Kiribati	84.51	84.51	84.51	84.51	84.51	84.51
Korea North	63.42	63.42	63.42	63.42	63.42	63.42
Korea Republic	44.89	44.89	44.89	44.89	44.89	44.89
Kuwait	16.05	16.05	16.05	37.70	37.70	37.70
Kyrgyzstan	18.28	18.28	18.28	18.28	18.28	18.28
Laos	19.85	19.85	19.85	19.85	19.85	19.85
Latvia	10.68	10.68	10.68	27.82	27.82	27.82
Lebanon	15.58	15.58	15.58	37.70	37.70	37.70
Lesotho	24.43	24.43	24.43	27.44	27.44	27.44
Liberia	32.01	32.01	32.01	41.09	41.09	41.09
Libya	35.56	35.56	35.56	51.48	51.48	51.48
Liechtenstein	29.18	29.18	29.18	78.41	78.41	78.41

Country	Landline rates			Mobile / Premium rates		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Lithuania	12.49	12.49	12.49	25.49	25.49	25.49
Luxembourg	3.26	3.26	3.26	24.58	24.58	24.58
Macao	14.22	14.22	14.22	14.22	14.22	14.22
Macedonia	14.69	14.69	14.69	46.29	46.29	46.29
Madagascar	46.25	46.25	46.25	46.25	46.25	46.25
Madeira	16.50	16.50	16.50	19.22	19.22	19.22
Malawi	12.47	12.47	12.47	18.41	18.41	18.41
Malaysia	3.84	3.84	3.84	10.92	10.92	10.92
Maldives Islands	40.02	40.02	40.02	48.99	48.99	48.99
Mali	40.79	40.79	40.79	44.93	44.93	44.93
Malta	6.31	6.31	6.31	34.99	34.99	34.99
Marshall Islands	38.89	38.89	38.89	38.89	38.89	38.89
Martinique	12.41	12.41	12.41	30.57	30.57	30.57
Mauritania	27.39	27.39	27.39	36.55	36.55	36.55
Mauritius	20.72	20.72	20.72	20.72	20.72	20.72
Mayotte	30.40	30.40	30.40	30.40	30.40	30.40
Mexico	11.16	11.16	11.16	11.16	11.16	11.16
Micronesia	43.44	43.44	43.44	43.44	43.44	43.44
Moldova	30.00	30.00	30.00	30.00	73.58	30.00
Monaco	5.28	5.28	5.28	50.69	50.69	50.69
Mongolia	20.52	20.52	20.52	20.52	20.52	20.52
Montenegro	23.48	23.48	23.48	52.50	52.50	52.50
Montserrat	24.92	24.92	24.92	24.92	24.92	24.92
Morocco	18.36	18.36	18.36	54.39	54.39	54.39
Mozambique	15.89	15.89	15.89	21.16	21.16	21.16
Myanmar	47.13	47.13	47.13	47.13	47.13	47.13
Namibia	14.06	14.06	14.06	31.64	31.64	31.64
Nauru	96.46	96.46	96.46	96.46	96.46	96.46
Nepal	25.77	25.77	25.77	25.77	25.77	25.77
Netherlands	3.00	3.00	3.00	19.00	19.00	19.00
Netherlands Antilles	17.98	17.98	17.98	19.31	19.31	19.31
New Caledonia	64.33	64.33	64.33	64.33	64.33	64.33

Country	Landline rates			Mobile / Premium rates		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
New Zealand	3.01	3.01	3.01	28.68	28.68	28.68
Nicaragua	22.20	22.20	22.20	38.90	38.90	38.90
Niger	35.02	35.02	35.02	35.02	35.02	35.02
Nigeria	21.98	21.98	21.98	44.00	44.00	44.00
Niue Island	119.58	119.58	119.58	119.58	119.58	119.58
Norfolk Island	73.50	73.50	73.50	73.50	73.50	73.50
Northern Marianas	30.67	30.67	30.67	30.67	30.67	30.67
Norway	4.00	4.00	4.00	22.00	22.00	22.00
Oman	18.06	18.06	18.06	46.25	46.25	46.25
Pakistan	22.20	22.20	22.20	56.49	56.49	56.49
Palau	36.17	36.17	36.17	36.17	36.17	36.17
Palestine	50.00	45.00	45.00	72.75	72.75	72.75
Panama	20.29	20.29	20.29	22.52	22.52	22.52
Papua New Guinea	90.91	90.91	90.91	90.91	90.91	90.91
Paraguay	16.39	16.39	16.39	16.39	16.39	16.39
Peru	10.67	10.67	10.67	28.12	28.12	28.12
Philippines	20.09	20.09	20.09	25.70	25.70	25.70
Poland	3.00	3.00	3.00	17.00	17.00	17.00
Portugal	3.00	3.00	3.00	20.00	20.00	20.00
Puerto Rico	3.90	3.90	3.90	3.90	3.90	3.90
Qatar	25.00	25.00	25.00	35.00	35.00	35.00
Reunion	45.48	45.48	45.48	45.48	45.48	45.48
Rodrigues Island	45.48	45.48	45.48	45.48	45.48	45.48
Romania	11.35	11.35	11.35	17.96	17.96	17.96
Ross Island	11.35	11.35	11.35	28.39	28.39	28.39
Russian Federation	4.00	4.00	4.00	15.00	15.00	15.00
Rwanda	22.03	22.03	22.03	22.03	22.03	22.03
Samoa (US)	13.02	13.02	13.02	36.37	36.37	36.37
Samoa (West)	36.40	36.40	36.40	52.40	52.40	52.40
San Marino	46.82	46.82	46.82	46.82	46.82	46.82
Sao Tome & Principe	94.90	94.90	94.90	94.90	94.90	94.90
Saudi Arabia	18.43	18.43	18.43	30.92	30.92	30.92

Country	Landline rates			Mobile / Premium rates		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Senegal	29.47	29.47	29.47	41.97	41.97	41.97
Serbia	19.79	19.79	19.79	39.21	39.21	39.21
Seychelles	21.28	21.28	21.28	21.28	21.28	21.28
Sierra Leone	59.74	59.74	59.74	59.74	59.74	59.74
Singapore	3.00	3.00	3.00	5.00	5.00	5.00
Slovak Republic	6.90	6.90	6.90	29.64	29.64	29.64
Slovenia	9.44	9.44	9.44	29.64	29.64	29.64
Solomon Islands	139.39	139.39	139.39	139.39	139.39	139.39
Somalia	77.61	77.61	77.61	77.61	77.61	77.61
South Africa	7.06	7.06	7.06	26.08	26.08	26.08
Spain	3.00	3.00	3.00	15.00	15.00	15.00
Sri Lanka	18.59	18.59	18.59	18.59	18.59	18.59
St Helena	138.66	138.66	138.66	138.66	138.66	138.66
St Kitts & Nevis	38.65	38.65	38.65	19.16	19.16	19.16
St Lucia	18.41	18.41	18.41	37.02	37.02	37.02
St Pierre & Miquelon	34.48	34.48	34.48	34.48	34.48	34.48
St Vincent	19.45	19.45	19.45	36.28	36.28	36.28
Sudan	29.13	29.13	29.13	29.13	29.13	29.13
Surinam	48.08	48.08	48.08	48.08	48.08	48.08
Swaziland	28.28	28.28	28.28	28.28	28.28	28.28
Sweden	3.00	3.00	3.00	12.00	12.00	12.00
Switzerland	3.00	3.00	3.00	28.00	28.00	28.00
Syria	24.92	24.92	24.92	27.97	27.97	27.97
Taiwan	4.15	4.15	4.15	19.97	19.97	19.97
Tajikistan	15.29	15.29	15.29	21.04	21.04	21.04
Tanzania	33.16	33.16	33.16	33.16	33.16	33.16
Thailand	11.47	11.47	11.47	25.00	25.00	25.00
Togolese Republic	57.49	57.49	57.49	57.49	57.49	57.49
Tokelau	77.94	77.94	77.94	77.94	77.94	77.94
Tonga	41.00	41.00	41.00	41.00	41.00	41.00
Trinidad & Tobago	13.00	13.00	13.00	13.00	13.00	13.00
Tunisia	39.15	39.15	39.15	64.72	64.72	64.72

Country	Landline rates			Mobile / Premium rates		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Turkey (Incl. North Cyprus)	10.00	10.00	10.00	15.00	15.00	15.00
Turkmenistan	18.04	18.04	18.04	18.04	18.04	18.04
Turks & Caicos	17.78	17.78	17.78	35.25	35.25	35.25
Tuvalu	51.30	51.30	51.30	51.30	51.30	51.30
Uganda	17.57	17.57	17.57	19.90	19.90	19.90
Ukraine	15.86	15.86	15.86	21.90	21.90	21.90
United Arab Emirates	23.00	23.00	23.00	30.00	30.00	30.00
Uruguay	16.61	16.61	16.61	29.43	29.43	29.43
USA	3.00	3.00	3.00	4.00	4.00	4.00
Uzbekistan	13.78	13.78	13.78	13.78	13.78	13.78
Vanuatu	67.64	67.64	67.64	67.64	67.64	67.64
Vatican City	49.56	49.56	49.56	49.56	49.56	49.56
Venezuela	14.41	14.41	14.41	39.75	39.75	39.75
Vietnam	42.35	42.35	42.35	42.35	42.35	42.35
Virgin Islands (UK)	42.35	42.35	42.35	42.35	42.35	42.35
Virgin Islands (US)	42.35	42.35	42.35	42.35	42.35	42.35
Wallis and Futuna Islands	65.64	65.64	65.64	65.64	65.64	65.64
Yemen	37.56	37.56	37.56	37.56	37.56	37.56
Zambia	10.02	10.02	10.02	22.52	22.52	22.52
Zimbabwe	6.20	6.20	6.20	38.69	38.69	38.69

Service Number Call Rates

Service numbers are defined as calls to non geographic numbers such as Premium Rate services, Directory Enquiries and calls to Internet Services. Calls of this type are charged in one of four ways:

1. Calls that are charged by the length of time you are on the phone. The pence per minute price also varies according to the time of day.
2. Calls that are charged by the length of time you are on the phone but where the rate you pay does not vary by the time of day.
3. Calls that attract a one-off fee, and a pence per minute price which varies according to the time of day.

4. Calls that attract a one-off fee irrespective of the length of time that you are on the phone. The charge may or may not vary according to the time of day.

How do I find the cost of a service number I called?

1. Log in to [Member Centre](#) and click 'View my phone bill'.
2. Choose the date of the bill you'd like to view.
3. Click the 'Download a copy of your call information for this month' link at the bottom of the page.
4. Match the destination code to the tariff below.

Service Numbers beginning 084, 087, 09 and 118

Calls to these numbers consist of an access charge set by Plusnet (7.98p) and a service charge set by the organisation you are calling. There is no setup fee for calls to these numbers.

0845 Numbers (e.g. NGCS SCI-0845)

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC1-0845	0.00	n/a	n/a
NGCS SC2-0845	0.83	n/a	n/a
NGCS SC3-0845	1.67	n/a	n/a
NGCS SC4-0845	2.50	n/a	n/a
NGCS SC5-0845	3.33	n/a	n/a
NGCS SC6-0845	4.17	n/a	n/a
NGCS SC7-0845	5.00	n/a	n/a
NGCS SC8-0845	5.83	n/a	n/a
NGCS SC46-0845	n/a	n/a	4.17
NGCS SC74-0845	n/a	4.17	4.17
NGCS SC75-0845	n/a	8.33	8.33
NGCS SC92-0845	n/a	5.83	5.83

0870 Numbers (e.g. NGCS SCI-0870)

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC1-0870	0.00	n/a	n/a
NGCS SC2-0870	0.83	n/a	n/a
NGCS SC3-0870	1.67	n/a	n/a

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC4-0870	2.50	n/a	n/a
NGCS SC5-0870	3.33	n/a	n/a
NGCS SC6-0870	4.17	n/a	n/a
NGCS SC7-0870	5.00	n/a	n/a
NGCS SC8-0870	5.83	n/a	n/a
NGCS SC9-0870	6.67	n/a	n/a
NGCS SC10-0870	7.50	n/a	n/a
NGCS SC11-0870	8.33	n/a	n/a
NGCS SC12-0870	9.17	n/a	n/a
NGCS SC13-0870	10.00	n/a	n/a
NGCS SC14-0870	10.83	n/a	n/a
NGCS SC46-0870	n/a	n/a	4.17
NGCS SC47-0870	n/a	n/a	8.33
NGCS SC74-0870	n/a	4.17	4.17
NGCS SC75-0870	n/a	8.33	8.33
NGCS SC92-0870	n/a	5.83	5.83
NGCS SC93-0870	n/a	10.83	10.83

118DQ Numbers (e.g. NGCS SC1-118DQ)

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC1-118DQ	0.00	n/a	n/a
NGCS SC2-118DQ	0.83	n/a	n/a
NGCS SC3-118DQ	1.67	n/a	n/a
NGCS SC4-118DQ	2.50	n/a	n/a
NGCS SC5-118DQ	3.33	n/a	n/a
NGCS SC6-118DQ	4.17	n/a	n/a
NGCS SC7-118DQ	5.00	n/a	n/a
NGCS SC8-118DQ	5.83	n/a	n/a
NGCS SC9-118DQ	6.67	n/a	n/a
NGCS SC10-118DQ	7.50	n/a	n/a
NGCS SC11-118DQ	8.33	n/a	n/a

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC12-118DQ	9.17	n/a	n/a
NGCS SC13-118DQ	10.00	n/a	n/a
NGCS SC14-118DQ	10.83	n/a	n/a
NGCS SC15-118DQ	12.50	n/a	n/a
NGCS SC16-118DQ	16.67	n/a	n/a
NGCS SC17-118DQ	20.83	n/a	n/a
NGCS SC18-118DQ	25.00	n/a	n/a
NGCS SC19-118DQ	29.17	n/a	n/a
NGCS SC20-118DQ	30.00	n/a	n/a
NGCS SC21-118DQ	33.33	n/a	n/a
NGCS SC22-118DQ	37.50	n/a	n/a
NGCS SC23-118DQ	38.33	n/a	n/a
NGCS SC24-118DQ	41.67	n/a	n/a
NGCS SC25-118DQ	45.83	n/a	n/a
NGCS SC26-118DQ	50.00	n/a	n/a
NGCS SC27-118DQ	54.17	n/a	n/a
NGCS SC28-118DQ	58.33	n/a	n/a
NGCS SC29-118DQ	62.50	n/a	n/a
NGCS SC30-118DQ	66.67	n/a	n/a
NGCS SC31-118DQ	75.00	n/a	n/a
NGCS SC32-118DQ	79.17	n/a	n/a
NGCS SC33-118DQ	82.50	n/a	n/a
NGCS SC34-118DQ	83.33	n/a	n/a
NGCS SC35-118DQ	91.67	n/a	n/a
NGCS SC36-118DQ	100.00	n/a	n/a
NGCS SC37-118DQ	120.83	n/a	n/a
NGCS SC38-118DQ	125.00	n/a	n/a
NGCS SC39-118DQ	129.17	n/a	n/a
NGCS SC40-118DQ	150.00	n/a	n/a
NGCS SC41-118DQ	166.67	n/a	n/a
NGCS SC42-118DQ	183.33	n/a	n/a
NGCS SC43-118DQ	208.33	n/a	n/a

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC44-118DQ	250.00	n/a	n/a
NGCS SC45-118DQ	300.00	n/a	n/a
NGCS SC46-118DQ	n/a	n/a	4.17
NGCS SC47-118DQ	n/a	n/a	8.33
NGCS SC48-118DQ	n/a	n/a	12.50
NGCS SC49-118DQ	n/a	n/a	20.83
NGCS SC50-118DQ	n/a	n/a	25.00
NGCS SC51-118DQ	n/a	n/a	29.17
NGCS SC52-118DQ	n/a	n/a	33.33
NGCS SC53-118DQ	n/a	n/a	40.00
NGCS SC54-118DQ	n/a	n/a	41.67
NGCS SC55-118DQ	n/a	n/a	58.33
NGCS SC56-118DQ	n/a	n/a	62.50
NGCS SC57-118DQ	n/a	n/a	83.33
NGCS SC58-118DQ	n/a	n/a	120.83
NGCS SC59-118DQ	n/a	n/a	125.00
NGCS SC60-118DQ	n/a	n/a	166.67
NGCS SC61-118DQ	n/a	n/a	208.33
NGCS SC62-118DQ	n/a	n/a	250.00
NGCS SC66-118DQ	129.17	n/a	64.17
NGCS SC67-118DQ	20.83	n/a	66.67
NGCS SC68-118DQ	202.50	n/a	n/a
NGCS SC69-118DQ	8.30	n/a	291.60
NGCS SC70-118DQ	n/a	202.50	202.50
NGCS SC73-118DQ	n/a	208.33	0.00
NGCS SC74-118DQ	n/a	4.17	4.17
NGCS SC75-118DQ	n/a	8.33	8.33
NGCS SC76-118DQ	n/a	33.33	33.33
NGCS SC77-118DQ	n/a	58.33	58.33
NGCS SC78-118DQ	n/a	125.00	125.00
NGCS SC79-118DQ	n/a	166.67	166.67
NGCS SC81-118DQ	15.00	n/a	n/a

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC82-118DQ	18.33	n/a	n/a
NGCS SC83-118DQ	291.67	n/a	n/a
NGCS SC84-118DQ	62.50	n/a	208.33
NGCS SC85-118DQ	82.50	n/a	216.67
NGCS SC86-118DQ	65.00	n/a	229.17
NGCS SC87-118DQ	n/a	108.33	250.00
NGCS SC88-118DQ	n/a	n/a	304.10
NGCS SC92-118DQ	n/a	5.83	5.83
NGCS SC93-118DQ	n/a	10.83	10.83
NGCS SC94-118DQ	n/a	66.67	66.67
NGCS SC95-118DQ	n/a	83.33	83.33
NGCS SC96-118DQ	n/a	250.00	250.00
NGCS SC97-118DQ	n/a	41.67	300.00
NGCS SC98-118DQ	n/a	125.00	300.00
NGCS SC99-118DQ	n/a	166.67	300.00
NGCS SC100-118DQ	n/a	300.00	300.00

INFORM Numbers (e.g. NGCS SCI-INFORM)

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC1-INFORM	0.00	n/a	n/a
NGCS SC2-INFORM	0.83	n/a	n/a
NGCS SC3-INFORM	1.67	n/a	n/a
NGCS SC4-INFORM	2.50	n/a	n/a
NGCS SC5-INFORM	3.33	n/a	n/a
NGCS SC6-INFORM	4.17	n/a	n/a
NGCS SC7-INFORM	5.00	n/a	n/a
NGCS SC8-INFORM	5.83	n/a	n/a
NGCS SC9-INFORM	6.67	n/a	n/a
NGCS SC10-INFORM	7.50	n/a	n/a
NGCS SC11-INFORM	8.33	n/a	n/a
NGCS SC12-INFORM	9.17	n/a	n/a

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC13-INFORM	10.00	n/a	n/a
NGCS SC14-INFORM	10.83	n/a	n/a
NGCS SC46-INFORM	n/a	n/a	4.17
NGCS SC47-INFORM	n/a	n/a	8.33
NGCS SC74-INFORM	n/a	4.17	4.17
NGCS SC75-INFORM	n/a	8.33	8.33
NGCS SC92-INFORM	n/a	5.83	5.83
NGCS SC93-INFORM	n/a	10.83	10.83

PRS Numbers (e.g. NGCS SC1-PRS)

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC1-PRS	0.00	n/a	n/a
NGCS SC2-PRS	0.83	n/a	n/a
NGCS SC3-PRS	1.67	n/a	n/a
NGCS SC4-PRS	2.50	n/a	n/a
NGCS SC5-PRS	3.33	n/a	n/a
NGCS SC6-PRS	4.17	n/a	n/a
NGCS SC7-PRS	5.00	n/a	n/a
NGCS SC8-PRS	5.83	n/a	n/a
NGCS SC9-PRS	6.67	n/a	n/a
NGCS SC10-PRS	7.50	n/a	n/a
NGCS SC11-PRS	8.33	n/a	n/a
NGCS SC12-PRS	9.17	n/a	n/a
NGCS SC13-PRS	10.00	n/a	n/a
NGCS SC14-PRS	10.83	n/a	n/a
NGCS SC15-PRS	12.50	n/a	n/a
NGCS SC16-PRS	16.67	n/a	n/a
NGCS SC17-PRS	20.83	n/a	n/a
NGCS SC18-PRS	25.00	n/a	n/a
NGCS SC19-PRS	29.17	n/a	n/a
NGCS SC20-PRS	30.00	n/a	n/a

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC21-PRS	33.33	n/a	n/a
NGCS SC22-PRS	37.50	n/a	n/a
NGCS SC23-PRS	38.33	n/a	n/a
NGCS SC24-PRS	41.67	n/a	n/a
NGCS SC25-PRS	45.83	n/a	n/a
NGCS SC26-PRS	50.00	n/a	n/a
NGCS SC27-PRS	54.17	n/a	n/a
NGCS SC28-PRS	58.33	n/a	n/a
NGCS SC29-PRS	62.50	n/a	n/a
NGCS SC30-PRS	66.67	n/a	n/a
NGCS SC31-PRS	75.00	n/a	n/a
NGCS SC32-PRS	79.17	n/a	n/a
NGCS SC33-PRS	82.50	n/a	n/a
NGCS SC34-PRS	83.33	n/a	n/a
NGCS SC35-PRS	91.67	n/a	n/a
NGCS SC36-PRS	100.00	n/a	n/a
NGCS SC37-PRS	120.83	n/a	n/a
NGCS SC38-PRS	125.00	n/a	n/a
NGCS SC39-PRS	129.17	n/a	n/a
NGCS SC40-PRS	150.00	n/a	n/a
NGCS SC41-PRS	166.67	n/a	n/a
NGCS SC42-PRS	183.33	n/a	n/a
NGCS SC43-PRS	208.33	n/a	n/a
NGCS SC44-PRS	250.00	n/a	n/a
NGCS SC45-PRS	300.00	n/a	n/a
NGCS SC46-PRS	n/a	n/a	4.17
NGCS SC47-PRS	n/a	n/a	8.33
NGCS SC48-PRS	n/a	n/a	12.50
NGCS SC49-PRS	n/a	n/a	20.83
NGCS SC50-PRS	n/a	n/a	25.00
NGCS SC51-PRS	n/a	n/a	29.17
NGCS SC52-PRS	n/a	n/a	33.33

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC53-PRS	n/a	n/a	40.00
NGCS SC54-PRS	n/a	n/a	41.67
NGCS SC55-PRS	n/a	n/a	58.33
NGCS SC56-PRS	n/a	n/a	62.50
NGCS SC57-PRS	n/a	n/a	83.33
NGCS SC58-PRS	n/a	n/a	120.83
NGCS SC59-PRS	n/a	n/a	125.00
NGCS SC60-PRS	n/a	n/a	166.67
NGCS SC61-PRS	n/a	n/a	208.33
NGCS SC62-PRS	n/a	n/a	250.00
NGCS SC63-PRS	n/a	n/a	333.33
NGCS SC64-PRS	n/a	n/a	416.67
NGCS SC65-PRS	n/a	n/a	500.00
NGCS SC66-PRS	129.17	n/a	64.17
NGCS SC67-PRS	20.83	n/a	66.67
NGCS SC73-PRS	n/a	208.33	0.00
NGCS SC74-PRS	n/a	4.17	4.17
NGCS SC75-PRS	n/a	8.33	8.33
NGCS SC76-PRS	n/a	33.33	33.33
NGCS SC77-PRS	n/a	58.33	58.33
NGCS SC78-PRS	n/a	125.00	125.00
NGCS SC79-PRS	n/a	166.67	166.67
NGCS SC80-PRS	n/a	214.17	370.83
NGCS SC81-PRS	15.00	n/a	n/a
NGCS SC82-PRS	18.33	n/a	n/a
NGCS SC83-PRS	291.67	n/a	n/a
NGCS SC84-PRS	62.50	n/a	208.33
NGCS SC85-PRS	82.50	n/a	216.67
NGCS SC86-PRS	65.00	n/a	229.17
NGCS SC92-PRS	n/a	5.83	5.83
NGCS SC93-PRS	n/a	10.83	10.83
NGCS SC94-PRS	n/a	66.67	66.67

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC95-PRS	n/a	83.33	83.33
NGCS SC96-PRS	n/a	250.00	250.00
NGCS SC97-PRS	n/a	41.67	300.00
NGCS SC98-PRS	n/a	125.00	300.00
NGCS SC99-PRS	n/a	166.67	300.00
NGCS SC100-PRS	n/a	300.00	300.00

Non-Geo Numbers (e.g. NGCS SC1-NON-GEO)

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC1-NON-GEO	0.00	n/a	n/a
NGCS SC2-NON-GEO	0.83	n/a	n/a
NGCS SC3-NON-GEO	1.67	n/a	n/a
NGCS SC4-NON-GEO	2.50	n/a	n/a
NGCS SC5-NON-GEO	3.33	n/a	n/a
NGCS SC6-NON-GEO	4.17	n/a	n/a
NGCS SC7-NON-GEO	5.00	n/a	n/a
NGCS SC8-NON-GEO	5.83	n/a	n/a
NGCS SC9-NON-GEO	6.67	n/a	n/a
NGCS SC10-NON-GEO	7.50	n/a	n/a
NGCS SC11-NON-GEO	8.33	n/a	n/a
NGCS SC12-NON-GEO	9.17	n/a	n/a
NGCS SC13-NON-GEO	10.00	n/a	n/a
NGCS SC14-NON-GEO	10.83	n/a	n/a
NGCS SC46-NON-GEO	n/a	n/a	4.17
NGCS SC47-NON-GEO	n/a	n/a	8.33
NGCS SC74-NON-GEO	n/a	4.17	4.17
NGCS SC75-NON-GEO	n/a	8.33	8.33
NGCS SC81-NON-GEO	15.00	n/a	n/a
NGCS SC82-NON-GEO	18.33	n/a	n/a
NGCS SC83-NON-GEO	291.67	n/a	n/a
NGCS SC84-NON-GEO	62.50	n/a	208.33

Destination	Pence per minute (from start of call)	Pence per minute (after first 60 seconds)	Pence per call
NGCS SC85-NON-GEO	82.50	n/a	216.67
NGCS SC86-NON-GEO	65.00	n/a	229.17
NGCS SC92-NON-GEO	n/a	5.83	5.83
NGCS SC93-NON-GEO	n/a	10.83	10.83
NGCS SC94-NON-GEO	n/a	66.67	66.67
NGCS SC95-NON-GEO	n/a	83.33	83.33
NGCS SC96-NON-GEO	n/a	250.00	250.00
NGCS SC97-NON-GEO	n/a	41.67	300.00
NGCS SC98-NON-GEO	n/a	125.00	300.00
NGCS SC99-NON-GEO	n/a	166.67	300.00
NGCS SC100-NON-GEO	n/a	300.00	300.00

Other Service Numbers

Operator calls are charged at the standard BT amount, plus a five percent admin charge.

Calls to these numbers do not incur an access charge.

Other Numbers

Destination	Setup Fee	Daytime	Evening	Weekend
Personal Numbering Service - d	10.91	13.50	7.96	7.96
Personal Numbering Service - e	10.91	3.99	3.99	3.99
Personal Numbering Service - f	10.91	24.26	16.17	8.08
Personal Numbering Service - j	10.91	25.87	17.78	8.48
Personal Numbering Service - k	10.91	30.32	20.21	10.10
Personal Numbering Service - pn1	10.91	19.41	12.93	6.47
Personal Numbering Service - pn2	10.91	42.40	42.40	42.40
Personal Numbering Service - pn3	10.91	39.62	31.53	31.53
Personal Numbering Service - pn4	10.91	21.03	21.03	21.03
Personal Numbering Service - pn5	10.91	13.74	13.74	13.74
Personal Numbering Service - pn6	10.91	16.17	16.17	16.17
Personal Numbering Service - pn7	42.58	3.36	0.85	0.85
Personal Numbering Service - pn8	10.91	16.15	16.15	16.15

Destination	Setup Fee	Daytime	Evening	Weekend
Personal Numbering Service - pn9	10.91	20.00	20.00	20.00
Personal Numbering Service - pn10	10.91	28.30	28.30	28.30
Personal Numbering Service - pn11	10.91	31.53	23.60	23.60
Personal Numbering Service - pn12	10.91	21.83	21.83	21.83
Personal Numbering Service - pn13	10.91	31.53	31.53	31.53
Personal Numbering Service - pn14	10.91	23.85	23.85	23.85
Personal Numbering Service - pn15	10.91	10.51	10.51	10.51
Personal Numbering Service - pn16	10.91	11.32	11.32	11.32
Personal Numbering Service - pn17	10.91	12.13	12.13	12.13
Personal Numbering Service - pn18	10.91	12.93	12.93	12.93
Personal Numbering Service - pn19	10.91	8.08	8.08	8.08
Personal Numbering Service - pn20	5.00	19.41	19.41	19.41
Personal Numbering Service - pn21	10.91	33.25	33.25	33.25
Personal Numbering Service - pn22	10.91	8.78	8.78	8.78
Personal Numbering Service - pn99	5.00	9.95	9.95	9.95
Calls to Message Services - c	10.91	10.47	6.07	0.83
Calls to Pagers and Voice Messaging - r	5.00	6.72	3.36	2.50
WiFi Services - fw1	10.91	12.54	12.54	6.11
WiFi Services - fw2	10.91	11.87	9.88	5.03
WiFi Services - fw3	10.91	13.20	10.54	5.32
WiFi Services - fw4	10.91	12.82	7.83	3.92
WiFi Services - fw5	10.91	11.97	9.69	5.41
WiFi Services - fw6	10.91	10.45	8.36	5.03
WiFi Services - fw7	10.91	9.97	9.97	9.97
WiFi Services - fw8	10.91	15.20	11.87	5.03
WiFi Services - fw9	10.91	13.30	13.30	13.30
WiFi Services - fw10	10.91	7.95	7.95	7.95
WiFi Services - fw12	10.91	11.00	11.00	11.00
Emsat (0088213)	5.00	420.76	420.76	420.76
INMARSAT - A (0087x1) - A	10.91	420.76	420.76	420.76
INMARSAT - B (0087x3)	10.91	420.76	420.76	420.76
INMARSAT - B (0087x3) - B-Sat	10.91	420.76	420.76	420.76

Destination	Setup Fee	Daytime	Evening	Weekend
INMARSAT - B HSD Duplex (0087x3914)	10.91	443.20	443.20	443.20
INMARSAT - M (0087x6) - M-Sat	10.91	420.76	420.76	420.76
Mobiq (0087x76)	10.91	229.51	229.51	229.51
Skyphone (0087x5)	10.91	583.33	583.33	583.33
Specialised Service - g21	10.91	4.16	1.69	1.00
Thuraya_Iridium (0088167/0088216)	10.91	307.08	307.08	307.08

Fixed fee call rates

The call setup up fee is not applied to fixed fee calls.

Destination	Fixed Fee
Call Return	16.67
Paging Service - ff8	15.66
Paging Service - ff10	21.58
Premium Rate Service - ff3	21.25
Premium Rate Service - ff9	36.16
Text Message	8.33
Timeline	27.08

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